

Refugee & Asylum Seeker Support Services of the Australian Churches & Associated Organisations



Compiled by
The Yarra Institute for Religion & Social Policy

www.yarrainstitute.org.au

Updated December 2012

Acknowledgements

This *National Directory of Refugee & Asylum Seeker Support Services of the Australian Churches & Associated Organisations* was compiled by Dr Kirsty Sangster for the Yarra Institute for Religion and Social Policy, with the aid of a grant from the Melbourne College of Divinity. The project was supervised by Dr Rowan Ireland and Dr Bruce Duncan.

Instead of printing a hard copy of the directory, which would date very quickly, we offer an up-to-date version online. To print a hard copy as an A5 booklet, visit our website www.yarrainstitute.org.au.

Help keep this directory up to date

Please inform us of changes to details of Church agencies or their programs, by contacting us at admin@yarrainstitute.org.au, or on 03 9899 4777.

To learn about the Yarra Institute and its research projects

Go to www.yarrainstitute.org.au.

Photo acknowledgements
Give us this day..., Kris Litman, flickr cc
Chi Rho, Leo Reynolds, flickr cc

Acronyms used in this document
DIAC Department of Immigration & Citizenship
IHSS Integrated Humanitarian Settlement Strategy



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www.yarrainstitute.org.au

Western Australia

Organisation (A-Z)	Services provided	Contact
Edmund Rice Centre Mirrabooka	<p>A range of programs and services for refugees, asylum seekers, and humanitarian entrants, including :</p> <ul style="list-style-type: none"> • Computer Studies Program • Driver Education Program • Language for Living in Australia • Indigenous Children's Program • Multicultural Sports & Recreation • Women Together Program • Youth Leadership Development • Generalist Settlement Casework & Referral Service 	<p>18 Brewer Place Mirrabooka PO Box 613 Mirrabooka WA 6941 9440 0625 f 08 9207 1178 ercmwa@westnet.com.au www.ercm.org.au</p>
Red Cross Asylum Seeker Assistance Scheme WA	<p>Support for asylum seekers who have been waiting for 6 months or more for Protection Visa finalisation, including ...</p> <ul style="list-style-type: none"> • Financial assistance • Health care • Accommodation • Education • Social support • Counselling • Material aid • Legal referrals 	<p>110 Goderich Street East Perth WA 6004 GPO Box P1239 Perth WA 6844 1800 810 710 free call 08 9325 5111 f 08 9325 5112 info@wa.redcross.org.au mon-fri 9-4</p>
Refugee & Migrant Support Program St Vincent de Paul Society WA	<p>Services to refugees, including :</p> <ul style="list-style-type: none"> • Household goods assistance and emergency clothing • Pastoral support • <i>Welcome to Australia</i> picnics • Support at Christmas 	<p>76 Abernethy Road Belmont PO Box 473 Belmont WA 6984 08 9475 5400 info@svdpwa.org.au</p>



About the Yarra Institute for Religion & Social Policy

The Yarra Institute for Religion and Social Policy explores contemporary social issues from an ethical point of view, while drawing on the deep scholarly resources in church and community groups more broadly.

The Yarra Institute brings a new research capability about the role of the faith and religion in shaping social policy in Australia. Members of various church groups, but particularly from the Anglican, Catholic and Uniting Churches, are involved in the direction of the Yarra Institute.

The Yarra Institute Board members are well-known scholars, and include:

Rev Dr Stephen Ames (chair), Dr John Bottomley, Drs Therese & Jim D'Orsa, Dr Rowan Ireland, John D'Arcy May, Dr Peter Price, Dr Robyn Reynolds OLSH, Dr Paul Rule, and Dr Bruce Duncan CSsR (Director).

The Yarra Institute is sited in the Study Centre at the Yarra Theological Union in Box Hill, one of the Recognised Teaching Institutions within the MCD University of Divinity (MCD).

The Yarra Institute also shares responsibility for promoting and running social justice courses within MCD.

Though the Yarra Institute springs from the Christian milieu of MCD, it seeks to explore and promote relationships with other religious and philosophical traditions, including with the great non-Christian religions, especially from the aspect of social ethics and human wellbeing.

Director Dr Bruce Duncan CSsR

03 9899 4777 | director@yarrainstitute.org.au



National Ecumenical Projects

Organisation (A-Z)	Services provided	Contact
Act for Peace Refugee Programs National Council of Churches in Australia	<p>The international aid agency of the National Council of Churches in Australia, with refugee programs in several states, in partnership with State Ecumenical Councils.</p> <p>The aim of domestic projects is to link refugees and asylum seekers to church communities which have offered their support. Programs include:</p> <ul style="list-style-type: none"> Healing Trails : Links refugees to church communities to help them rebuild their lives. Activities include community-building events such as visits by refugees to regional centres, travel loans to reunite families, literacy and skills support, and financial assistance. The National Program on Refugees & Displaced People : (NPRDP) NSW (formerly Refugee & Migrant Services) helps settle refugee families. 	<p>Locked Bag 199 Queen Victoria Building NSW 1230</p> <p>Freecall 1800 025101 info@actforpeace.org.au www.actforpeace.org.au</p> <p>See World Map-Pacific-Australia</p>
African Program Jesuit Social Services	<p>The African Program provides peer support and mentoring to the children and young people in public housing in Flemington and nearby suburbs. Projects include :</p> <ul style="list-style-type: none"> Drop-in homework service Sporting and recreation activities Community celebrations and festivals 	<p>120 Racecourse Rd (PO Box 55) Flemington Victoria 3031</p> <p>Cathy Guinness 03 9376 5747 cathy.guinness@jss.org.au</p> <p>www.jss.org.au/programs/african-program</p>

Western Australia

Organisation (A-Z)	Services provided	Contact
CARAD Coalition for Asylum Seekers, Refugees & Detainees A project of the State Ecumenical Council, supported by Catholic, Anglican, & Uniting Churches	<p>Settlement services for refugees sent to Perth from detention centres :</p> <ul style="list-style-type: none"> First point of contact and referral Settlement support for individuals and families Home language tutors for women Collection and distribution of household goods Practical assistance for banking applications, visa applications, Medicare entitlements, school enrolments, etc Assistance with applications for Permanent Protection Visas after 3 years 	<p>245 Stirling Street Perth 6000</p> <p>08 9227 7322 f 08 9228 8749 carad@iinet.net.au</p> <p>www.warhn.org mon-fri 10-2</p> <p>Referrals Penny Anderson 08 9380 8699 college.wa@surgeons.org</p> <p>General Dr Aesen Thambiran aesens@tpg.com.au</p>
Catholic Migrant Services CentreCare	<p>As an IHSS provider (2005 – 2010), CentreCare provides intensive case management and support for new arrivals under the humanitarian refugee program, including :</p> <ul style="list-style-type: none"> On-arrival assistance, with refugee families being met by a caseworker on their arrival in Australia Accommodation support Short-term torture and trauma counselling 	<p>25 Victoria Square Perth 6000</p> <p>08 9221 1727 f 08 9221 3793</p> <p>CMSAdmin@cms.centrecare.com.au</p> <p>www.centrecare.com.au/catholic-migrant-services</p>

Queensland		
Organisation (A-Z)	Services provided	Contact
Migrant Settlement Services CentaCare Cairns	Under the IHSS program (2005-2010), CentaCare Cairns provides intensive support to refugees including : <ul style="list-style-type: none"> • Counselling • Referral to other relevant support services. 	1 / Suite 21 Virginia House 68 Abbott St Cairns PO Box 201 Cairns 4870 07 4041 7699 f 07 4041 7655 migrantservices@centacarecairns.org www.migrantservices.org
The Romero Centre Mercy Family Services	Services and support for refugees and asylum seekers on TPVs and Bridging Visas, offering ... <ul style="list-style-type: none"> • Drop-in centre • Accommodation, including settlement support, and assistance with interstate relocation • Help in negotiating with government (Centrelink, Medicare, Immigration, Housing Departments, etc) • Referral to legal, medical, trauma counselling services • Employment programs, including languages courses, resume preparation, job-search support 	118 Park Road Woolloongabba Queensland 4102 PO Box 6115 Buranda Queensland 4102 07 3393 2500 f 07 3391 4931 adminromerocentre@bigpond.com www.esjgws.org.au www.romerocentre.org.au mon-fri 9-5 Open 9am-4:30pm
St Vincent de Paul Society QLD Migrants & Refugees Services	St Vincent de Paul Queensland offers a number of services for migrant and refugee throughout Queensland, including : <ul style="list-style-type: none"> • Advocacy • Migration advice • Conference assistance • Family reunification • Emergency housing • Employment training • English tutoring 	PO Box 3351 South Brisbane Qld 4101 State Migrant and Refugee Coordinator 07 3010 1000 f 07 3010 1099 migrants.refugees@svdpQLD.au

Victoria		
Organisation (A-Z)	Services provided	Contact
Anglicare Victoria	Projects for refugees across metropolitan Melbourne, in partnership with Anglican parishes and neighbourhood houses, including: <ul style="list-style-type: none"> • Primary Tutoring Program for Sudanese refugee children, in partnership with the Parish of Box Hill. Saturday 10-11:30am (school term), St Peter's Anglican Church, 1038 Whitehorse Rd, Box Hill. • Sewing Program for refugee women, together with childcare program for women taking part in sewing project, in partnership with the Parish of Box Hill. Friday 10am-12pm (school term), St Philips Anglican Church, Lawford St, Box Hill North. • Assisting Refugees & Asylum Seekers, in partnership with St Mark's Anglican Parish, including providing food parcels, clothing, household vouchers, shower and laundry facilities, drop-in centre (St Paul's Cathedral), breakfast program (St Peter's, Eastern Hill). 	Anglicare Victoria Central Office 103 Hoddle St (PO Box 45) Collingwood 3067 St Mark's Community Centre 250 George St Fitzroy Coordinator Robin Ellwood robin.ellwood@anglicarevic.org.au

Victoria		
Organisation (A-Z)	Services provided	Contact
Asylum Seeker Assistance Project Urban Neighbours of Hope UNOH	Formed to provide material aid, settlement support, friendship, and community to asylum seekers living in the Springvale, Noble Park, and Dandenong areas. Volunteers currently provide the following : <ul style="list-style-type: none"> • Friendship with asylum-seeker families and individuals • Driving asylum seekers to the Asylum Seeker Resource Centre (ASRC) in West Melbourne to access help for medical, legal, food, and other needs • Advocacy via letter-writing and accompanying to meetings with lawyers and migration agents • Running fundraisers for emergency relief funds • Facilitating free family day outings • English language support through the ASRC 	Sharmila Blair 0401 338 905 sblair@unoh.org www.unoh.org
The Asylum Seekers Centre Dandenong Jesus House (for all Nations)	<ul style="list-style-type: none"> • Food bank and vouchers once a week for asylum seekers. Families and groups on Wednesdays; single clients on Thursdays. • Occasional vouchers for asylum seekers (Wednesdays or Thursdays, as above). • Material aid, including clothing, computers, etc, to asylum seekers, refugees, international students. Tuesdays, Wednesdays, Thursdays, 9am to 2:30pm. • Emergency relief. 	Jesus House (for all Nations) L1 Hub Arcade (Myer/Plaza end) Dandenong 0409 416 744 0609 416 744 03 9802 5268 David Spitteler dspitteler@hotmail.com tue, wed, thu 9am-3pm Trinity Uniting Church 285 Trummer Street Dandenong 03 9802 5268 tue-thu 9am-3pm

Tasmania		
Organisation (A-Z)	Services provided	Contact
Family Services Settlement Projects Centacare Tasmania (South and North)	Under the IHSS program (2005-2010), Centacare is funded to provide case management, trauma counselling, and general settlement support to newly-arrived refugees.	03 6278 1660 ihss@aohtas.org.au www.centacaretas.org.au

South Australia

Organisation (A-Z)	Services provided	Contact
Aboriginal Catholic Ministry Otherway Centre	<ul style="list-style-type: none"> Furniture and household items Clothing Referral for housing and health issues Counselling Resume preparation and job-search Interpreting Help with filling out forms and other resettlement issues Prayer places for Shia Muslim people 	<p>185 Pirie Street Adelaide South Australia 5000</p> <p>o8 8232 1001 f 08 8232 5011</p> <p>Father Tony Pearson acm@acc.asn.au www.acc.asn.au mon-fri 9:30-4</p>
Migrant & Refugee Committee St Vincent de Paul Society SA	<p>St Vincent de Paul provides emergency accommodation to recently arrived refugees, as well as :</p> <ul style="list-style-type: none"> Counselling Housing Immigration information Material assistance Advocacy 	<p>564 Port Road, Allenby Gardens SA 5009</p> <p>o8 8340 3053 f 08 8340 3814</p> <p>svdp@svdpsa.org.au tue & thu</p>
The Refugee Housing Program Anglicare SA	<p>Under the Department of Immigration's IHSS program (2005-2010), Anglicare SA provides accommodation and support to refugees when they first arrive in Australia.</p> <p>Anglicare manages their accommodation for the first three months, and then helps refugees to find long-term housing.</p> <p>The Refugee housing program is part of Anglicare's Northern Family Accommodation program.</p>	<p>Anglicare Central Office 18 King William Rd North Adelaide SA 5006</p> <p>o8 8305 9200 f 08 8305 9211</p> <p>admin@anglicare-sa.org.au www.anglicare-sa.org.au</p>

Victoria

Organisation (A-Z)	Services provided	Contact
Asylum Seeker Resource Centre ASRC	<p>Largest Australian one-stop community-based provider of services and advocacy for asylum seekers and refugees.</p> <ul style="list-style-type: none"> Food bank, food parcels Legal assistance Case management, advocacy, social work Accommodation referral Employment program Daily lunch Medical services, including physiotherapy, help with pharmaceutical costs, dentist referrals, trauma counselling, specialists, pathology, radiology, advocacy for fee-waivers on hospitals and emergency procedures, massage, natural therapies Outreach, friendship, accompaniment to courts, DIAC Internet Recreation and education: English language, computer, yoga, excursions, social gatherings, communal space, drop-in centre, newspapers in varied languages 	<p>12 Batman St West Melbourne 3003</p> <p>o3 9326 6066 f 03 9326 5199</p> <p>asrc_volunteer@yahoo.com.au www.asrc.org.au mon-fri 10-5 Casework mon-fri 10-1 Legal appointments arranged by telephone Foodbank 11-3 except Wednesdays</p>
Asylum Seeker Welcome Centre Uniting Care	<ul style="list-style-type: none"> Casework Telephone and computer access English tutorials and classes excursions 	<p>212 Sydney Rd Brunswick 3057</p> <p>o3 9388 2459 f 03 9388 0951</p> <p>aswc@uniting.com.au www.aswc.org.au</p> <p>mon 10am-5pm tue 1-8:30pm wed 10am-5pm thu 12.30-8:30pm sat 10am-5pm (3 times per month)</p>

Victoria		
Organisation (A-Z)	Services provided	Contact
Australian Red Cross National Office Immigration Detention Program	For all those detained in Australian government onshore and offshore immigration facilities: <ul style="list-style-type: none"> Family tracking Message services Emotional, social, and recreational facilities 	155 Pelham St (PO Box 196) Carlton Victoria 3053 03 9345 1800 f 03 9345 2513 redcross@redcross.org.au www.redcross.org.au mon-fri 9-5
Brigidine Asylum Seekers Project BASP Brigidine Sisters	Accommodation, financial, and material support for asylum seekers on Bridging Visas, including : <ul style="list-style-type: none"> Visits to asylum seekers who are detained in Maribyrnong Detention Centre Assistance to asylum seekers whose application for refugee status has been rejected, and who wish to return to their country of origin. Advocacy Family reunification 	52 Beaconsfield Pde Albert Park 3206 03 9696 2107 bssc@cyberspace.net.au www.brigidineasp.org.au 9am-5pm mon-fri

Northern Territory		
Organisation (A-Z)	Services provided	Contact
Red Cross Asylum Seeker Assistance Scheme (ASAS) NT	<ul style="list-style-type: none"> Casework Healthcare access Income support English language classes Tracing 	Corner Lambell Terrace & Schultz Streets Larrakeyah NT 0820 GPO Box 82 Darwin NT 0801 08 8924 3900 f 08 8924 3909 redcross@nt.redcross.org.au www.redcross.org.au mon-fri 805 Joan Washington ASAS Coordinator 0410 067 028 08 8924 3961 jwashington@redcross.org.au
Refugee & Migrant Settlement Services Anglicare NT Darwin Palmerston & Rural	Anglicare provides a range of services for refugees and migrants living in the Northern Territory. These include : <ul style="list-style-type: none"> Settlement information Referrals to other support services 	5 Namarluk Drive Ludmilla PO Box 36506 Winnellie NT 0821 08 89464800 f 08 8985 0001 www.anglicare-nt.org.au 8:30am-4:30pm

Australian Capital Territory

Organisation (A-Z)	Services provided	Contact
Migrant & Refugee Support St Vincent de Paul Society Canberra/ Goulburn Central Council	<p>The St Vincent de Paul Society has a long history of helping migrants and refugees. Catholic social teaching places a special onus on the Society to help those who seek asylum, having fled war, persecution, injustice or intolerance.</p> <p>ACT branch provides asylum seekers, refugees, and recent migrant with emergency assistance - mainly for food and clothing - and referrals to programs for which clients are eligible or for migration-related advice.</p>	<p>17-19 Colbee Court Phillip ACT 2606</p> <p>PO Box 642 Mawson ACT 2607</p> <p>02 62234 7351 f 02 6281 5566</p> <p>info@svdpcg.org.au</p>
New Arrival Humanitarian Service Catholic Care Canberra & Goulburn	<p>A range of services for refugees in the Canberra and Goulburn district, as contracted by the (IHSS 2005-2010), including :</p> <ul style="list-style-type: none"> • Case coordination, information, referrals • Accommodation support • Family reunion support • Material aid and household goods assistance 	<p>CatholicCare Canberra 57 Hicks St Red Hill ACT 2603</p> <p>PO Box 3167 Manuka ACT 2603</p> <p>02 6162 6100</p> <p>CatholicCare Goulburn 02 4822 8850</p> <p>info@catholiccare.cg.org.au www.catholiccare.cg.org.au</p>
Red Cross Asylum Seeker Assistance Scheme (ASAS) ACT	<p>Services for asylum seekers who have been waiting for six months or more for Protection Visa applications to be finalised by DIMA, and, in some cases, for some review applicants in financial hardship who are unable to meet basic needs, including :</p> <ul style="list-style-type: none"> • Health support • Counselling • Accommodation • Material aid • Education and legal referrals • Social support 	<p>PO Box 610 Mawson ACT 2607</p> <p>02 6206 6015 f 02 6206 6050</p> <p>mallum@redcross.org.au</p> <p>mon-fri 8:30-t</p>

Victoria

Organisation (A-Z)	Services provided	Contact
Ecumenical Migration Centre (EMC) Brotherhood of St Laurence	<p>Support and resettlement programs for refugees. Projects include:</p> <ul style="list-style-type: none"> • Stronger Families & Family Support Program • Trauma counselling • Family relationship support • Refugee Children's Settlement Program • Home visits to refugee children in inner Melbourne, addressing children's health, development, and settlement • Refugee Action Program assists refugee communities to connect with key service providers • Playgroups, adult literacy, after-school activities, in partnership with the Sudanese Community and St John's Anglican Church • Given the Chance program providing mentoring and work experience with organisations across business, community, and government • Research and advocacy 	<p>Brotherhood of St Laurence 95-97 Brunswick Street Fitzroy 3065</p> <p>PO Box 1389 Collingwood 3066</p> <p>03 9416 0044 f 03 9416 1827</p> <p>emc@bsl.org.au www.bsl.org.au</p> <p>8:30am-5pm mon-fri</p>
Edmund Rice Asylum Seeker Project Edmund Rice Centre	<p>Advocacy and residual service provider, complementing the work of larger agencies, and currently offering :</p> <ul style="list-style-type: none"> • The Br Noonan Asylum Seeker House of Welcome in Richmond • Financial support fund, • Volunteer and employment service. 	<p>Edmund Rice Centre 7 Amberley Way Lower Plenty 3093</p> <p>03 9439 8282 f 03 9439 6969</p> <p>Program coordinator Liam Lucas lucas@edmundrice.org erasp@edmundrice.org www.erasp.org.au</p>

Victoria		
Organisation (A-Z)	Services provided	Contact
Edmund Rice Community & Refugee Services	Free tuition, homework support, and a range of social activities for students of disadvantaged or refugee background.	354 Main Road West St Albans 3021 03 9366 6436 0439 970 002 Program Coordinator Dane Stammers
Hotham Mission Asylum Seeker Project Unifying Church Asylum Seeker Support Networks	Services to asylum seekers, including: <ul style="list-style-type: none"> • Casework • Housing • Living assistance; help with utilities and emergencies • Volunteer program of one-to-one support (LinkUP) • Men's and women's support groups • Policy advocacy and research <p>Coordinates with the National Council of Churches, UCA Justice & International Mission, and the Catholic Refugee & Migrant Office.</p>	2/579 Queensberry St (PO Box 603) North Melbourne 3051 03 9326 8343 f 03 9326 7470 asp5@sub.net.au www.asp.hothammission.org.au mon-fri 9am-5pm
Jesuit Social Services Partnered with MacKillop Family Services, Catholic Care, Red Cross, Hotham Mission Asylum Seeker Project, Foundation House & other community detention service providers	Accommodation and case management support to people in community detention while their immigration status is being determined. <ul style="list-style-type: none"> • Settlement Programs. Long history of working with recently-arrived immigrants, refugees, and disadvantaged communities, with the aim of enhancing social interaction, building capacity, and fostering a sense of belonging. • Community Detention Programs. Safe, caring accommodation and case management to under-18s and vulnerable adults placed in community detention while their immigration status is being determined. 	Community Detention Programs PO Box 1141 Collingwood 3066 03 9415 8700 f 03 9415 7733

Australian Capital Territory		
Organisation (A-Z)	Services provided	Contact
Companion House Greater Murray / Riverina Refugee Services Network Member of the Forum of Australian Services for Survivors of Torture & Trauma (FASST)	Doctors, health workers, and settlement workers, providing to refugees in Wagga Wagga, Albury, Griffith, Young, and Canberra : <ul style="list-style-type: none"> • Counselling services and children's programs direct to survivors of torture and trauma, their families, and communities • Medical services • Training and community education • Publications providing advice for professional interaction with refugees and survivors of torture and trauma. • Secondary consultation to those working with refugees 	41 Templeton Street (PO Box 112 Jamison Centre) Cook ACT 2614 02 6251 4550 f 02 6251 8550 info@companionhouse.org.au www.companionhouse.org.au mon-fri 9-5
House of Welcome A project of the NSW Ecumenical Council	Support for refugees and asylum seekers, including ... <ul style="list-style-type: none"> • Shop-front resource and referral centre for asylum seekers in the community and on Temporary Protection Visas • Emergency and permanent accommodation • Help in registering with CentreLink and Medicare, opening a bank account, procuring a tax file number, enrolling in English classes, or finding employment • English and computer classes • Employment assistance • Medical and legal support 	140 Wattle Avenue Carramar NSW 2163 Opposite Carramar station 02 9727 9290 f 02 9724 6101 Father Jim thow@tpg.com.au www.nswec.org.au/houseofwelcome.htm mon-fri 9-4:30

New South Wales

Organisation (A-Z)	Services provided	Contact
SPARK St Vincent de Paul Society NSW	<p>Holistic approach to aiding refugee children's settlement through provision of curriculum, social and cultural support for newly-arrived children and their families through selected primary schools in Western Sydney, including :</p> <ul style="list-style-type: none"> • <i>Bright Sparks</i>. After-school homework and activities club for kindergarten to Year 7 children, run by teachers and local community volunteers. • <i>Little Sparks</i>. Child-minding group for pre-schoolers who have siblings attending <i>Bright Sparks</i>. • <i>Family Group</i>. Run concurrently with children's programs to enable parents to practice English and establish supportive relationships with teachers and other parents. • Community forums and community awareness programs 	<p>PO Box 5 Petersham 2049 02 9568 0280 Virginia Young SPARK Coordinator spark@vinnies.org.au www.vinnies.org.au/ spark-nsw</p>

Victoria

Organisation (A-Z)	Services provided	Contact
MacKillop Family Services Refugee Services Consortium with Jesuit Social Services & Catholic Care	<p>Services to clients residing in community detention, referred either by the Department of Immigration & Citizenship (DIAC), or by the Australian Red Cross (ARC), including:</p> <ul style="list-style-type: none"> • Casework • Cultural support • Residential care • Support for unaccompanied asylum-seeking minors (UAMs) • Accommodation for UAMs, vulnerable adult males, and families 	<p>03 9381 6999 Simone Warnock Administration Assistant Refugee Services</p>
Mercy Connect Melbourne Project Mercy Works Ltd Institute of the Sisters of Mercy of Australia	<p>Trained and experienced volunteers providing targeted intervention in Catholic schools across Melbourne in the form of in-school mentoring for students from refugee and humanitarian backgrounds, in order to :</p> <ul style="list-style-type: none"> • Optimise literacy development and academic learning • Form an effective relationship with an adult mentor to help build self-esteem and social skills • Provide resources for schools to supplement existing programs • Raise community awareness of issues facing young refugees 	<p>P O Box 221 Moonee Ponds 3039 03 9326 1895 Mary Lewis rsm Project Coordinator somml@bigpond.com www.mercworks.org.au</p>
Mercy Connect Ballarat Project Mercy Works Ltd Institute of the Sisters of Mercy of Australia	<p>Trained and experienced volunteers providing targeted intervention in Catholic schools across Ballarat in the form of in-school mentoring for students from refugee and humanitarian backgrounds, in order to :</p> <ul style="list-style-type: none"> • Optimise literacy development and academic learning • Form an effective relationship with an adult mentor to help build self-esteem and social skills • Provide resources for schools to supplement existing programs • Raise community awareness of issues facing young refugees 	<p>1 / 151 Victoria Street Ballarat East 3350 0417 624 330 Paulene Barton Project Coordinator mercyconnectb@gmail.com www.mercyworks.org.au</p>

Victoria		
Organisation (A-Z)	Services provided	Contact
National Council of Churches of Australia Christian World Service Refugee Program	<p>Helps resettle refugee families by providing:</p> <ul style="list-style-type: none"> Assistance to asylum seekers in the community, as well as to holders of Temporary Protection Visas Houses of Welcome, providing referrals, English language classes, and temporary accommodation on release from detention. <p>In partnership with State Ecumenical Councils (State Councils of Churches).</p>	<p>L4 Causeway House 306 Little Collins St Melbourne 3000</p> <p>03 9650 6811 f 9650 8383</p> <p>actforpeace@ncca.org.au</p> <p>www.ncca.org.au/cws/refugees</p> <p>mon-fri 9-5</p>
Refugee Immigration Legal Centre RILC	Confidential telephone advice on refugee and general migration matters.	<p>95 Brunswick Street Fitzroy 3065</p> <p>03 9483 1140</p> <p>wed 10-4, fri 1-4</p>
Red Cross Asylum Seeker Assistance Scheme ASAS	<p>Financial assistance and healthcare for eligible asylum seekers waiting for six months or more for Protection Visa applications to be finalised by DIAC :</p> <ul style="list-style-type: none"> Health support Counselling Accommodation Material Aid Education Legal Referrals Social Support 	<p>155 Pelham Street Carlton 3053 (PO Box 196 Carlton South 3053)</p> <p>03 9345 1800</p> <p>www.redcross.org.au</p> <p>mon-fri 9-5</p>
St Vincent de Paul Society Victoria Victorian Committee & Parish Conferences	<p>Support services for migrants, refugees, and asylum seekers, according to need, including :</p> <ul style="list-style-type: none"> Short-term accommodation for families Visits to Maribyrnong Detention Centre 	<p>43 Prospect Street (Locked Bag 4800) Box Hill 3128</p> <p>03 9895 5800 f 03 9895 5850</p> <p>info@svdp-vic.org.au</p> <p>www.vinnies.org.au</p>

New South Wales		
Organisation (A-Z)	Services provided	Contact
Red Cross Asylum Seeker Assistance Scheme (ASAS) NSW	<p>Assists asylum seekers on Bridging Visas who are in the process of having their refugee status determined, providing :</p> <ul style="list-style-type: none"> Casework Income support Healthcare access Referrals for settlement issues Financial assistance for health and character checks; must be provided prior to check taking place 	<p>159 Clarence Street Sydney NSW 2000</p> <p>02 9229 4176 f 02 9229 4291</p> <p>Coordinator of Refugee Services</p> <p>nswasas@redcross.org.au</p> <p>www.redcross.org.au/NSW/</p> <p>mon-fri 9-5</p>
Refugee Employment Program Catholic Care Sydney	<p>The Refugee Employment Program provides intensive support for refugees seeking employment :</p> <ul style="list-style-type: none"> Referrals to vocational training programs, counselling services, and language courses Work experience for refugees in a variety of work places 	<p>2/25 Smart Street Fairfield NSW 2165</p> <p>02 8723 2222 f 02 8723 2299</p> <p>www.catholiccare.org</p>
Shelter Project Jesuit Refugee Service	<p>Accommodation and support for refugees and asylum seekers in Sydney. Project workers help :</p> <ul style="list-style-type: none"> Source emergency, mid-term, and long-term housing Asylum seekers to access employment, language courses, and other key resettlement services 	<p>24 Roslyn St (PO Box 522) Kings Cross NSW 1340</p> <p>02 9356 3888 02 9356 3021</p> <p>Father Aloysius Mowe SJ Director</p> <p>info@jrs.org.au</p> <p>www.jrs.org.au/projects/shelter-project</p>

New South Wales

Organisation (A-Z)	Services provided	Contact
Migrant & Refugee Services Department Anglicare Sydney	<p>Anglicare has several different projects to serve the needs of newly arrived refugees and migrants, including :</p> <ul style="list-style-type: none"> Small & Emerging Communities : Community development services and training to newly arrived communities in metropolitan Sydney (DIAC funded) Southern Sudanese Project : Income support, language assistance, employment, education and training assistance, family and individual support (DIAC funded) English as a second language classes Casework and support for newly arrived refugees, including on-arrival reception and assistance, and short-term torture and trauma counselling Integrated Humanitarian Settlement Strategy Rural Program (IHSS 2005–2010, DIAC) 	<p>3 / 16 Parkes Street Parramatta NSW 2124 02 9895 8000</p> <p>Email via Anglicare website www.anglicare.org.au/our-services/migrant-refugee-services</p> <p>Managed out of Sydney, through sub-contractors and caseworkers in rural areas.</p>
Migrant Services Anglicare North Coast	<p>Services for migrants and refugees, including :</p> <ul style="list-style-type: none"> Intensive case management and support for newly arrived refugees with their initial settlement needs (IHSS 2005-2010, DIAC) Complex Case Support Service, providing intensive case support to refugees experiencing multiple and complex settlement issues 	<p>59 Grafton St Coffs Harbour 2450</p> <p>Louise Carter Manager Migrant Services 02 6651 8764 f 02 66527354</p> <p>admincoffs@anglicarenc.org.au www.anglicarenorthcoast.org.au</p>

Victoria

Organisation (A-Z)	Services provided	Contact
Swanston Street Asylum Seeker Centre CrossCulture Church of Christ	<p>CrossCulture opens part of its church (Price Hall) to asylum seekers every Saturday. It provides, at little or no cost :</p> <ul style="list-style-type: none"> Food bank Hot meals as part of Saturday church services Basic supplies, such as Metcards, phonecards, toiletries <ul style="list-style-type: none"> Professional counselling (psychiatry, psychology, legal, general, relationship). 	<p>Church of Christ Corner Little Lonsdale & Swanston Streets Melbourne 3000</p> <p>Office 194 Little Lonsdale St Melbourne 3000</p> <p>03 9623 9199 03 9639 3875 admin@crossculture.net.au www.crossculture.net.au sat 1-3pm</p>
Uniting Care Cutting Edge (UCCE) Uniting Care Shepparton	<p>UCCE is a welfare and service provider for the North-East region of Victoria. It has been funded (2005-2010) by the DIAC, under its IHSS, to provide generalist resettlement services to refugees, including :</p> <ul style="list-style-type: none"> Information services for refugees Support for refugee families and children, including a multicultural playgroup Housing support, working with housing agencies, landlords, and real estate agencies, to provide for refugees' housing needs. Support service for young refugees at risk of homelessness. 	<p>136 Maude Street Shepparton 3630</p> <p>PO Box 1697 Shepparton 3632</p> <p>03 5831 6157 f 03 5822 1778</p> <p>info@ucce.org.au www.ucce.org.au</p>
Victorian Council of Churches VCC	<p>Practical help for refugees and asylum seekers by building community understanding and healing, advocacy, services, and spiritual support through church, school, and community education.</p> <p>The Healing Trail : A model of regional Victorian communities hosting visits of refugees and asylum seekers.</p>	<p>L4 Causeway House 306 Little Collins St Melbourne</p> <p>03 9650 4511 f 9650 8383</p> <p>Dr Visier Sanyu Refugee Education & Advocacy Officer vsanyu@ncca.org.au</p> <p>www.vcc.org.au mon-fri 9-5</p>

Victoria		
Organisation (A-Z)	Services provided	Contact
Victorian Foundation for Survivors of Torture VFST Foundation House	Services for refugees who have survived torture or war-related trauma : <ul style="list-style-type: none"> • Advocacy, referrals, practical assistance • Counselling, family support, group work • Information sessions • Psycho-education • Complementary therapies, nutritional, herbal, and tactile, combined with psychological, social, and medical services 	6 Gardiner Street Brunswick 03 9388 0022 f 9386 0828 5 / 280 Thomas Street Dandenong 03 8791 2450 f 8791 2472 info@foundationhouse.org.au www.foundationhouse.org.au mon-fri 905:30
Wesley Support Service Wesley Mission	For all refugees and asylum seekers by referral : <ul style="list-style-type: none"> • Material aid : food parcels, food vouchers, Met tickets, international phonecards, blankets, pharmacy, travellers aid vouchers • Assistance with emergency accommodation • Emotional support • Information and referral to other community services 	148 Lonsdale Street Melbourne 03 9662 2355 f 9662 2407 9:30-12:30, 2-3 For appointments, call 9am the day before

New South Wales		
Organisation (A-Z)	Services provided	Contact
Matthew Talbot Homeless Services Refugee Support Services A special work of the St Vincent de Paul Society	Aims to support and empower asylum seekers and refugees living in NSW and experiencing severe financial hardship, social isolation, and risk of homelessness. Services include: <ul style="list-style-type: none"> • Casework support • Financial assistance • Referral and advocacy • Employment support • Recreational and educational activities Referrals accepted from other services, hospitals, community members, and clients. North Coast Settlement Services, Coffs Harbour, for newly-arrived migrant and refugee communities offers : <ul style="list-style-type: none"> • Casework • Advocacy • Referral • Information • Mentoring • Community Integration Riverina Humanitarian Settlement Services, Wagga Wagga.	PO box 536 Surry Hills 2010 02 8093 6798 / 6724 / 6719 refugee.services@vinnies.org.au www.vinnies.org.au Cheryl Nolan North Coast Settlement Services Manager Coffs Harbour cheryl.nolan@vinnies.org.au Deirdre Moulden Service Manager Riverina Humanitarian Settlement Services Wagga Wagga Deirdre.moulden@vinnies.org.au
Mercy Connect Sydney Project Mercy Works Institute of the Sisters of Mercy of Australia	Trained and experienced volunteers providing targeted intervention in Catholic and government schools across Sydney, providing in-school mentoring for students from refugee and humanitarian backgrounds, in order to : <ul style="list-style-type: none"> • Optimise literacy development and academic learning • Form an effective relationship with an adult mentor to help build self-esteem and social skills • Provide resources for schools to supplement existing programs • Raise community awareness of issues facing young refugees 	1 Thomas Street Lewisham 2049 02 9564 1911 f 02 9550 9683 Julie Flynn Project Coordinator mcsp@mercy.org.au www.mercyworks.org.au

New South Wales

Organisation (A-Z)	Services provided	Contact
Jesuit Refugee Service JRS Australia	<p>International Catholic organisation, working in over 40 countries, with a mission to accompany, service, and defend the rights of refugees and forcibly displaced people.</p> <p>Without providing material aid at present, JRS works closely with the Asylum Seeker Centre.</p>	<p>PO Box 522 Kings Cross NSW 1340</p> <p>02 9356 3888 f 02 9356 3021</p> <p>Fr Nguyen Van Cao SJ Georgina Pike jrsau@jrs.org.au georgina.pike@jrs.org.au www.jrsau.com mon-fri 9-5</p>
Mamre Homestead Sisters of Mercy Parramatta	<p>The Mamre Plains Ltd, a work of the Parramatta Sisters of Mercy, has two resettlement projects working with the African refugee community :</p> <ul style="list-style-type: none"> • The Mamre Sudanese Refugee Program runs classes for Sudanese women, including English literacy, survival skills for living in Australia, childcare and parenting, and vocational training. The Rainbow Creche is attached. ◦ African Refugee Farm Project, a garden project located at the Mamre Homestead, where refugee families are growing their own fruit and vegetables, both for individual use, and for sale at farmers markets. 	<p>Mamre Homestead 181 Mamre Rd Orchard Hills NSW 2748</p> <p>02 9670 5321 f 02 9670 6178 admmamre@tpg.com.au www.mamre.com.au</p>

New South Wales

Organisation (A-Z)	Services provided	Contact
House of Welcome A project of St Francis Social Services	<p>A project of the Franciscan Friars and St Francis Social Services, assisting and supporting refugees and asylum seekers through a wide range of programs. including:</p> <ul style="list-style-type: none"> • Safe Place Transitional Housing • Community Living & Family Support : Basic living allowances & food parcels • Emergency Assistance program • First Home program, furniture, and tenancy support • Volunteer Visit program, creating links with community ◦ Drop-in Centre, including casework, legal and medical referral, advocacy, English language and computer lessons 	<p>140 Wattle St Carramar NSW 2163</p> <p>PO Box 2008 Carramar NSW 2163</p> <p>02 9727 9290 f 02 9724 6101 office@houseofwelcome.com.au www.houseofwelcome.com.au</p>